



PASSENGER CARS



EVALUATION CRITERIA | **The fair vehicle evaluation VMF®**

LEGEND | EVALUATION CRITERIA



Tires



Wheel covers



Installing/removing



Glazing



Paint



Body



Passenger compartment
and trunk compartment



Technology



Other

A = Proportionally



Looking back everything has run smoothly with „The fair vehicle evaluation VMF®“

The cheapest contract in the beginning is not always the most favorable in the end. Particularly in such cases it will become clear whether even the smallest stone chips are taken into account in order to cover the costs or whether in a generous way only damage caused due to the actual usage will be taken into account.

„The Fair vehicle evaluation VMF®“-which only the members of the VMF offer in its original form - stipulates already in the beginning how the damages caused during use will be settled in the end. This allows you as a demanding fleet manager to set the right course immediately.

The fair final settlement of leasing returns for VMF-members

Often, damages are simply accepted free of charge. For many damages, only the significantly lower depreciated market value will be stated. This is the amount by which the market value of the vehicle is reduced due to the damage. The value evaluator always considers the vehicle age and vehicle performance. In case of safety-related damages or accident damages repaired non-professionally or not properly, the full repair value is always charged.

The following catalog lists the criteria for the damage settlement for VMF-members. You will notice yourself: this is fair, efficient and transparent.

VMF-the association that sets fleet standards.

VMF-the Association of brand-independent fleet management companies - combines almost all commercially significant leasing companies without manufacturer background. They were the first who significantly developed the market in the late 60s or early 70s. Therefore, they have the longest experience and largest fleet management expertise. Here you are in the best hands, because the advice of the VMF-members is professional and neutral focusing only on your interests as an ambitious fleet manager-for their ecological and economic fleet.

Fair, efficient and transparent.

For more information on VMF, the quality standards and valuable fleet management tips please refer to:



Wir setzen Fuhrparkstandards.

www.vmf-fuhrparkmanagement.de

EVALUATION CRITERIA | The fair vehicle evaluation VMF®



Tires

Accepted, i.e. will not invoiced
(damages in accordance with the mileage log)



- Summer tires ≥ 2 mm
- Winter and all-weather tires ≥ 4 mm



Stand 08/2015

Not accepted, i.e. will be invoiced
(damage not in accordance with the mileage log)



Invoicing

- Summer tires < 2mm
- Winter and all-weather tires < 4mm

100%



Damage of individual tires that affects road safety such as:

- Crack
- Bump
- Erosion
- Sawtooth tire wear pattern
- Unilaterally worn tires and pertaining costs for wheel alignment
- Wrong tires

100%



EVALUATION CRITERIA | The fair vehicle evaluation VMF®



Wheel covers

Accepted, i.e. will not invoiced
(damages in accordance with the mileage log)



Rims and wheel covers

- Scratches and scrapes
- Rust (salt)
- Damaged paint surface



Stand 08/2015

Not accepted, i.e. will be invoiced
(damage not in accordance with the mileage log)



Invoicing

Steel rims

- Deformation
- Deformation on the rim flange

100%



Aluminium rims

- Strong abrasion, chipping, breakage
- Ramming damages
- Deformation such as a dented rim (kerb damage)
- Missing parts

100%



EVALUATION CRITERIA | The fair vehicle evaluation VMF®



Paint

Accepted, i.e. will not invoiced

(damages in accordance with the mileage log)



- Stone chips ≤ 3 pieces/dm² in front area
- Abrasions and scratches on the door handle
- Paint abrasions on door edges and bumpers
- Paint changes and scratches on the surface
- Car wash damages



Stand 08/2015

Not accepted, i.e. will be invoiced
(damage not in accordance with the mileage log)



Invoicing

A

- Paint damages that require blending, e.g. scratches and paint chippings
- Rust spots that go down to the primer
- Damage to paintwork due to resin and acid exposure, e.g. bird droppings
- Color differences as a result of partial painting and stickers
- Poorly repaired damage, for example, orange peel, lacquer inclusions, atomized spray
- Rust film




- Removal of stickers, label sheets and adhesive residues (the costs for removal will be charged)

100%

EVALUATION CRITERIA | The fair vehicle evaluation VMF®



Body

Accepted, i.e. will not invoiced (damages in accordance with the mileage log) 

Up to 2 bumps and/or dents without chipped paint comprising a diameter of up to 2 cm per component



Stand 08/2015

Not accepted, i.e. will be invoiced
(damage not in accordance with the mileage log)



Invoicing

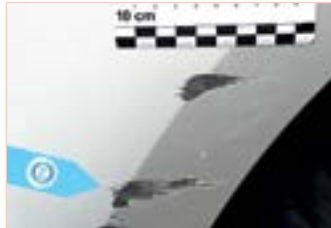
- Hail or chestnut damages, etc.
- Any damage not rectified or not professionally repaired (expert opinion, cost estimate)

100%



- More than 2 bumps and/or dents without chipped paint comprising a diameter of up to 2 cm per component
- One or more bumps and/or dents without chipped paint, greater than 2 cm in diameter per component

A



EVALUATION CRITERIA | The fair vehicle evaluation VMF®



Glazing

Accepted, i.e. will not invoiced
(damages in accordance with the mileage log)



Damages **not directly** affecting the operation and/or traffic safety



Stand 08/2015

Not accepted, i.e. will be invoiced
(damage not in accordance with the mileage log)



Invoicing

Damage to the front, side and/or rear windows as well as the lighting affecting the operation and/or traffic safety, e.g. stone chips, fissures, cracks, scratches, lighting

100%



Visible damage not directly affecting the operation and/or traffic safety (applies to front, side and rear windows as well as lighting)


A



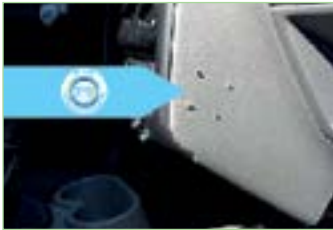
EVALUATION CRITERIA | The fair vehicle evaluation VMF®



Installing/removing

Accepted, i.e. will not invoiced
(damages in accordance with the mileage log) 

Small boreholes, which are not within the field of view



Stand 08/2015

Not accepted, i.e. will be invoiced
(damage not in accordance with the mileage log)



Invoicing

- Changes that cannot be restored any more into the original state
- Boreholes in the field of view, which cannot be covered

100%



EVALUATION CRITERIA | The fair vehicle evaluation VMF®



Passenger compartment
and trunk compartment

Accepted, i.e. will not invoiced
(damages in accordance with the mileage log)



- Color changes
- Worn-out seats
- Abrasion of the seats, panels and steering wheel due to wear and tear



Stand 08/2015

Not accepted, i.e. will be invoiced
(damage not in accordance with the mileage log)



Invoicing

- Contamination and/or damage as well as signs of wear requiring a cleaning, an exchange and/or a repair such as burn-holes, other holes, cracks
- Clearly perceptible odors such as odors of animals, tobacco or mold


100%



EVALUATION CRITERIA | The fair vehicle evaluation VMF®



Technology

Accepted, i.e. will not invoiced (damages in accordance with the mileage log) 

Wear and tear **without** compromising road and driving safety



Other



Stand 08/2015

Not accepted, i.e. will be invoiced
(damage not in accordance with the mileage log)



Invoicing

The subsequent charges are only applicable if there is no other agreement with your lessor, e.g. in the service segment „Maintenance & repair“:

100%

- Inspection not carried out => invoicing of the next inspection
- Technical defects, for example, on the brake system, the engine, the transmission, in case of oil loss an the like
- The general inspection (TÜV/HU) and the necessary repairs have not been made
- Defective navigation device or defective entertainment system
- Impairment of the functioning of equipment features such as air conditioning, airbag, engine, tire pressure monitoring systems etc.

Missing parts according to the scope of supply, for example:

100%

- Service book / board documents
- Keys (locking system must be replaced, if required)
- Navigation Disk
- Tire-Fit / spare wheel
- Tires
- Rim locks including keys
- Seat and cover part
(e.g. luggage compartment cover, head restraints)
- Vehicle tool kit

Supporting documentation missing:

100%

- Original receipts of the results of the general inspection (TÜV/HU)
- Inspection certificates in case of digital service documentation

All VMF-members are certified for
“The fair vehicle evaluation VMF®“



It's easier to leaseplan



www.vmf-fuhrparkmanagement.de

Wir setzen Fuhrparkstandards.

